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Sheet **1** of **1**

Complete if Known

Application Number	Unknown; filed herewith
Filing Date	January 16, 2002
First Named Inventor	John H. Thomas
Group Art Unit	Unassigned
Examiner Name	Unassigned
Attorney Docket Number	7320-223

U.S. PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Application of Cited Document	Pages, Columns, Lines where Relevant Passages or Relevant Figures Appear
		Number-Kind Code ² (if known)			
<i>AA</i>		5,377,354	12/27/1994	Scannell et al.	
<i>AA</i>		5,717,742	02/10/1998	Hyde-Thomson	
<i>AA</i>		5,796,394	08/18/1998	Wicks et al.	
<i>AA</i>		5,870,549	02/09/1999	Bobo, II	
<i>AA</i>		5,917,489	06/29/1999	Thurlow et al.	
<i>AA</i>		5,948,059	09/07/1999	Woo et al.	
<i>AA</i>		5,951,638	09/14/1999	Hoss et al.	
<i>AA</i>		5,999,967	12/17/1999	Sundsted	
<i>AA</i>		6,073,165	06/06/2000	Narasimhan et al.	
<i>AA</i>		6,301,608 B1	10/09/2001	Rochkind	

Examiner Initials*	Cite No. ¹	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Application of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶
		Country Code ³ -Number ⁴ -Kind Code ⁵ (if known)				
		NON-PATENT PUBLICATIONS:				
<i>AA</i>		Interactive Intelligence "Truly Unified Messaging" White Paper by Matt Taylor, June 2, 1997				
<i>AA</i>		Interactive Intelligence "Service Interaction Center™ Technical Overview" White Paper by Dr. Donald E. Brown, October 24, 2000				

Examiner
Signature*Si P. A*Date
Considered*4/22/2003*

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